

Welcome to your new billing statement

Your new bill is simple and easy to read.

How To Read Your Bill

Here's a look at how we've organized it for your convenience.

- 1 Account Information**
Your account number and account password (if applicable).
- 2 Contact Us**
Flexible options to help you reach us by phone or our website.
- 3 Quick Summary**
Total charges, payments, credits and balance due.
- 4 Messaging Center**
Important account information and Atlantic Broadband messages.
- 5 Payment Coupon**
Simply tear it off and return with your check/money order.
- 6 Flexible Payment Options**
Pay online, by phone or mail!
- 7 Account Details**
Detailed information on all transactions during this billing period.
- 8 Additional Messaging Center**



This is a sample bill for demonstration only. Specific services subject to availability. Please contact Atlantic Broadband for details.

120 SOUTHMOUNT BLVD JOHNSTOWN PA 15805
833.200.3636 X11 012416 YNNNNNN

JENNIFER JONES
1234 MAIN ST
ANYTOWN ST 12345-0001

February 13, 2016

Statement of Service

Account Number **8335 20 001 0055667**
Telephone Number (555) 234-5678
Account Password 9299
For Service at 1234 Main St, Anytown, ST 12345-0001

How to reach us...
Customer Service 888-536-9600 (toll-free)
Visit us online at atlanticbb.com

Summary	Billed from 02/21/16 through 3/20/16
Previous Balance	\$223.44
Payments	-223.44 CR
Atlantic Broadband Services	198.95
Taxes, Fees & Surcharges	26.49
Total Due By 03/09/16	\$223.44

News from Atlantic Broadband

Have more fun online with blazing fast high-speed Internet from Atlantic Broadband. Video chat with friends and family, seamlessly stream TV to your tablet & email photos in a flash. With speeds up to 120 Mbps available you decide how fast is fast enough. Call today and upgrade!

ON DEMAND
Enjoy movies the same day as their DVD release from the comfort of your couch! With Digital service you can order The Last Witch Hunter, Bridge of Spies, and Our Brand is Crisis today. Spectre starts 2/9 and Steve Jobs & Black Mass both start 2/16. Just go to Ch. 1 for options.

Save the environment while saving time & money! It's faster and easier to pay your bill online each month. To set up your e-bill account just go to www.atlanticbb.com > My Services > My Account and select "Pay & View Bill Online".

Thank You for choosing Atlantic Broadband!

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Payment Options
e-bill To pay online visit atlanticbb.com/payonline
Phone Call Customer Service at 888-536-9600
Mail Return this payment stub with your check or money order in the envelope provided

Bill Cycle Date: February 13, 2016
Account Number **8335 20 001 0055667**
JENNIFER JONES
1234 MAIN ST
ANYTOWN ST 12345-0001

Total Due By 03/09/16 \$223.44
Amount you are enclosing: \$

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Account Details

Previous balance	223.44
Payment	-223.44CR
Balance Forward	\$0.00

Monthly Charges

02/21-03/20	Digital Plus Upgrade	16.00
02/21-03/20	Tenant Mca Gateway	0.00
02/21-03/20	HD DTA Bundle	1.99
02/21-03/20	Equipment Options	19.98
	TIVO Mini Rvr and Svc	9.99
	TIVO Mini Rvr and Svc	9.99
02/21-03/20	Phone Options Bundle	9.00
	D3 Phone Modem Lease	0.00
	12 Months Free	-9.00CR
02/21-03/20	TIVO Loyalty Advantage Triple	149.99

This bundle includes Digital Value, Starz Encore, Showtime, HD Service, DVR Service, TiVo Service, Express Internet, Home Networking, Unlimited Phone Service

You are saving \$73.38 each month in this bundle.

02/21-03/20	Installation Services	8.99
	Wire Maintenance Plan	8.99
	\$196.95	

Taxes, Fees & Surcharges

Government Taxes and Fees		
Franchise Fees	6.79	
State Sales Tax	3.00	
ES11 Surcharge	1.65	
PA Phone Excise Tax	1.27	
Other Fees and Surcharges		
FCC Fee	0.08	
Phone Footr/ship Regulatory Fee	0.16	
Fed Universal Service Fee	0.87	
Local TV Surcharge	5.40	
Sports Programming Surcharge	7.27	
	\$26.49	

You Franchise Authority is: FCC ID: B960331 Township Of Upper Yoder 302 Elm St, Johnstown, PA 15805 814-255-2434 FCC Consumer Protection Div 1919 M St, Washington (888) 225-3322

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Pay Your Atlantic Broadband bill online on any device, anytime!

It's easy to view your bill, check due date and make a payment from your computer, laptop, tablet or smartphone. Simply go to atlanticbb.com/payonline.

Has your billing address or phone number changed?

If any of your Atlantic Broadband account information has recently changed, please give us a call at the toll-free number on the front of your bill so that we can update your account

JENNIFER JONES Page 2 of 2
February 13, 2016
Account Number **8335 20 001 0055667**
Telephone Number (555) 234-5678

Total Due By 03/09/16 \$223.44

Important Account Information
Terms and conditions of service may be found at www.atlanticbb.com, under Policies and Agreements in the Support section. Please check frequently for updates.
Residential Phone Service: Atlantic Broadband exempts 85% of Residential Phone Services as basic local service for PA Sales Tax purposes, pursuant to 72 P.S. §7201(m). Closed Captioning: For immediate technical concerns or service issues, please contact Atlantic Broadband: 888-797-0603 (phone), closedcaptioning@atlanticbb.com (Email), 617-786-8803 (Fax). Formal written complaints should be sent to AI Kules, Chief Technology Officer, Atlantic Broadband, 2 Battersyarch Park, Suite 205, Quincy MA 02169. The Local TV Surcharge recovers a portion of cost of retransmitting television broadcast signals.

8/03/098

Thank You for choosing Atlantic Broadband!

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