

PROMOTIONAL OFFER TERMS, CONDITIONS AND DISCLAIMERS

General Disclaimers

Trademarks (applies to all Services)

WiFi Your Way, Straight Up, Atlantic Broadband, and the Atlantic Broadband logo are registered trademarks of Atlantic Broadband Finance, LLC.

Plume and SuperPod are trademarks or registered trademarks of Plume Design, Inc.

TiVo, the TiVo logo and the TiVo silhouette logo are registered trademarks of TiVo Inc. and its subsidiaries worldwide. © 2015 TiVo Inc. All rights reserved.

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Atlantic Broadband Internet Services (applies to all Internet Services)

Speeds are stated for download and/or upload only over wired connections. Wireless speeds will be substantially lower. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at atlanticbb.com for details. Actual speeds for Unlimited Gigafast Internet Service may vary due to subscriber device limitations. WiFi Your Way™ provides a leased wireless router and at least one (1) Plume SuperPod.

Atlantic Broadband Video Services (applies to all Video Services)

Subscription to Atlantic Broadband Video Services requires a continuous Atlantic Broadband Internet Service subscription. Separate third-party streaming memberships are required to use TiVo integrated streaming functionality. High Definition ("HD") service and specific channels subject to availability. HD receiver required for HD service and your television must be HD capable. On Demand programming varies by level of service; pricing, ratings & scheduling are subject to change. Some Video Services not available in all areas. Video Services are also available with CableCARD, however, interactive features such as Video On Demand are not available.

Atlantic Broadband Unlimited Phone Service (applies to all Phone Services)

Subscription to Atlantic Broadband Phone Services requires a continuous Atlantic Broadband Internet Service subscription. Unlimited Phone service includes one phone line with direct-dialed, unlimited local and long distance calls from your home phone to anywhere in the U.S., Canada and Puerto Rico plus 16 calling features. Number portability is not available in all areas. Other international calls are billed at an additional per-minute rate. Additional terms and conditions apply.

Installation Offer (applies to all Services)

Free professional installation includes standard installation which is up to a \$150 value. Additional charges may apply. Next day installation subject to availability. For new residential customers only.

Auto Pay & Eco Save Discount (applies to all Services)

A total discount of \$10 per month shall apply when you enroll in both electronic billing and automatic payments using a debit card, credit card or bank account. Only a single \$10 per month Auto Pay & Eco Save discount applies regardless of the number of subscribed services. Enrollment requires sign up for an Ecare account in the "My Services" section of AtlantiBB.com or by calling customer support, and by providing a verified email address. Failure to enroll in Auto Pay & Eco Save or the removal of Auto Pay & Eco Save will result in a \$10 rate increase. When you activate Auto Pay & Eco Save, you authorize Atlantic Broadband to send your monthly invoice electronically to your provided email address and to charge the payment card or banking account after we establish payment verification with your financial institution. You may need to

make 1-2 one-time manual payments before automatic payment begin. By providing your payment information, you certify that you have the authority to authorize debits or charges to the payment identified and you authorize Atlantic Broadband to electronically debit or charge the payment method each month in the amount due for your monthly service. Your authorization will remain in effect until you notify us that you wish to revoke this authorization and we have a reasonable opportunity to act on your notice, or this authorization may also be terminated by your card issuer or Atlantic Broadband. Discontinuation of Auto Pay & Eco Save will result in the discontinuation of the \$10 per month discount.

New Customer Promotions (All Markets)

Internet Services

Atlantic Broadband Internet Assist

Services subject to availability. Internet Assist product may be discontinued at any time in Atlantic Broadband's sole discretion with or without notice to customers. Only available to residential customers who meet all of the following qualifications: residential customers who 1) do not currently subscribe to an Atlantic Broadband Internet Service and who have not subscribed to Atlantic Broadband Internet Service in the last one hundred and twenty (120) days; 2) do not have any past due balances with Atlantic Broadband; 3) have not been disconnected from any Atlantic Broadband service within the last twelve (12) months due to non-payment; and 4) are eligible for any of the following public assistance programs: National School Lunch Program (NSLP), Public Housing Assistance, Medicaid, Supplemental Nutrition Assistance Program (SNAP), Low Income Home Energy Assistance Program (LIHEAP), and/or Special Supplemental Nutrition Program for Women, Infants and Children (WIC). Customers will be required to provide proof of eligibility subject to the review and discretion of Atlantic Broadband. Internet Assist product includes 15 Mbps download and 1Mbps upload speed Internet service. Additional services, receivers, equipment, installation fees, taxes, and other fees may not be included, and may be subject to increases. Credit check and/or deposit may be required. Additional terms and conditions apply. Call Atlantic Broadband for more details.

Base Internet

Service subject to availability. Offer expires 9/30/21. For new residential customers only. Offer includes Internet Service speeds of 50 Mbps / 2 Mbps for \$34.99 per month for the first 6 months after installation date. Price increases to \$59.99 per month on month seven. Enrollment in Auto Pay & Eco Save service is required. Failure to enroll in Auto Pay & Eco Save or the removal of Auto Pay & Eco Save will result in a \$10 monthly rate increase. Applicable equipment fees, including WiFi Your Way™, installation fees, taxes and other fees are not included. Additional terms & conditions apply. Please contact Atlantic Broadband for more details.

Video Services

TiVo Experience Smartbox Limited + TiVo Smartbox

Services subject to availability. Offer expires 9/30/21. New residential customers only. Subscription to Atlantic Broadband Video Services requires a continuous Atlantic Broadband Internet Service subscription. Offer includes the Limited channel tier and one (1) TiVo Smartbox for \$49.99 per month. Additional services, receivers, equipment, installation fees, taxes, and other fees are not included, and may be subject to change. Enrollment in Auto Pay & Eco Save service is required. Failure to enroll in Auto Pay & Eco Save or the removal of Auto Pay & Eco Save will result in a \$10 monthly rate increase. \$15.00 per month multi product discount applies when you subscribe to Internet Service along with Video and/or Phone Services. Credit check and/or deposit may be required. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Additional terms and conditions apply. Call Atlantic Broadband for more details.

Unlimited TiVo Experience TiVo DVR Limited + TiVo DVR

Services subject to availability. Offer expires 9/30/21. New residential customers only. Subscription to Atlantic Broadband Video Services requires a continuous Atlantic Broadband Internet Service subscription. Offer includes the Limited channel tier and one (1) TiVo DVR for \$54.99 per month. Additional services, receivers, equipment, installation fees, taxes, and other fees are not included, and may be subject to

change. Enrollment in Auto Pay & Eco Save service is required. Failure to enroll in Auto Pay & Eco Save or the removal of Auto Pay & Eco Save will result in a \$10 monthly rate increase. \$15.00 per month multi product discount applies when you subscribe to Internet Service along with Video and/or Phone Services. Credit check and/or deposit may be required. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Additional terms and conditions apply. Call Atlantic Broadband for more details.

New Customer Promotions (CT & NH only)

Internet Services

Unlimited Fast Internet

Service subject to availability. Offer expires 9/30/21. For new residential customers only. Offer includes Internet Service speeds of 100 Mbps / 10 Mbps for \$39.99 per month for the first 6 months after installation date. Price increases to \$74.99 per month on month seven. Enrollment in Auto Pay & Eco Save service is required. Failure to enroll in Auto Pay & Eco Save or the removal of Auto Pay & Eco Save will result in a \$10 monthly rate increase. Applicable equipment fees, including WiFi Your Way™, installation fees, taxes and other fees are not included. Additional terms & conditions apply. Please contact Atlantic Broadband for more details.

Unlimited Ultra-Fast Internet

Service subject to availability. Offer expires 9/30/21. For new residential customers only. Offer includes Internet Service speeds of 400 Mbps / 10 Mbps for \$39.99 per month for the first 6 months after installation date. Price increases to \$89.99 per month on month seven. Enrollment in Auto Pay & Eco Save service is required. Failure to enroll in Auto Pay & Eco Save or the removal of Auto Pay & Eco Save will result in a \$10 monthly rate increase. Applicable equipment fees, including WiFi Your Way™, installation fees, taxes and other fees are not included. Additional terms & conditions apply. Please contact Atlantic Broadband for more details.

Unlimited Gigafast Internet

Service subject to availability. Offer expires 9/30/21. For new residential customers only. Subscription to Atlantic Broadband Video and/or Voice Services requires a continuous Atlantic Broadband Internet Service subscription. Offer includes Internet Service speeds of 1000 Mbps / 50 Mbps for \$59.99 per month for the first 6 months after installation date. Price increases to \$109.99 per month on month seven. Enrollment in Auto Pay & Eco Save service is required. Failure to enroll in Auto Pay & Eco Save or the removal of Auto Pay & Eco Save will result in a \$10 monthly rate increase. Applicable equipment fees, including WiFi Your Way™, installation fees, taxes and other fees are not included. Additional terms & conditions apply. Please contact Atlantic Broadband for more details.

New Customer Promotions (FL, DE, MD, ME, NY, PA, SC, VA & WV only)

Internet Services

Unlimited Fast Internet

Service subject to availability. Offer expires 9/30/21. For new residential customers only. Offer includes Internet Service speeds of 100 Mbps / 10 Mbps for \$39.99 per month for the first 6 months after installation date. Price increases to \$79.99 per month on month seven. Enrollment in Auto Pay & Eco Save service is required. Failure to enroll in Auto Pay & Eco Save or the removal of Auto Pay & Eco Save will result in a \$10 monthly rate increase. Applicable equipment fees, including WiFi Your Way™, installation fees, taxes and other fees are not included. Additional terms & conditions apply. Please contact Atlantic Broadband for more details.

Unlimited Super Fast Internet

Service subject to availability. Offer expires 9/30/21. For new residential customers only in the following areas: Davis, WV; Clearfield, PA; Shippenville, PA; Grasonville, MD; and Saluda, VA. Offer includes Internet

Service speeds of 250 Mbps / 20 Mbps for \$39.99 per month for the first 6 months after installation date. Price increases to \$89.99 per month on month seven. Enrollment in Auto Pay & Eco Save service is required. Failure to enroll in Auto Pay & Eco Save or the removal of Auto Pay & Eco Save will result in a \$10 monthly rate increase. Applicable equipment fees, including WiFi Your Way™, installation fees, taxes and other fees are not included. Additional terms & conditions apply. Please contact Atlantic Broadband for more details.

Unlimited Ultra-Fast Internet

Service subject to availability. Offer expires 9/30/21. For new residential customers only. Offer includes Internet Service speeds of 400 Mbps / 10 Mbps for \$39.99 per month for the first 6 months after installation date. Price increases to \$99.99 per month on month seven. Enrollment in Auto Pay & Eco Save service is required. Failure to enroll in Auto Pay & Eco Save or the removal of Auto Pay & Eco Save will result in a \$10 monthly rate increase. Applicable equipment fees, including WiFi Your Way™, installation fees, taxes and other fees are not included. Additional terms & conditions apply. Please contact Atlantic Broadband for more details.

Unlimited Gigafast Internet

Service subject to availability. Offer expires 9/30/21. For new residential customers only. Subscription to Atlantic Broadband Video and/or Voice Services requires a continuous Atlantic Broadband Internet Service subscription. Offer includes Internet Service speeds of 1000 Mbps / 50 Mbps for \$59.99 per month for the first 6 months after installation date. Price increases to \$119.99 per month on month seven. Enrollment in Auto Pay & Eco Save service is required. Failure to enroll in Auto Pay & Eco Save or the removal of Auto Pay & Eco Save will result in a \$10 monthly rate increase. Applicable equipment fees, including WiFi Your Way™, installation fees, taxes and other fees are not included. Additional terms & conditions apply. Please contact Atlantic Broadband for more details.