

## PROMOTIONAL OFFER TERMS, CONDITIONS AND DISCLAIMERS

### Atlantic Broadband Internet Assist (All Markets)

Services subject to availability. Internet Assist product may be discontinued at any time in Atlantic Broadband's sole discretion with or without notice to customers. Only available to residential customers who meet all of the following qualifications: residential customers who 1) do not currently subscribe to an Atlantic Broadband Internet Service and who have not subscribed to Atlantic Broadband Internet Service in the last one hundred and twenty (120) days; 2) do not have any past due balances with Atlantic Broadband; 3) have not been disconnected from any Atlantic Broadband service within the last twelve (12) months due to non-payment; and 4) are eligible for any of the following public assistance programs: National School Lunch Program (NSLP), Public Housing Assistance, Medicaid, Supplemental Nutrition Assistance Program (SNAP), Low Income Home Energy Assistance Program (LIHEAP), and/or Special Supplemental Nutrition Program for Women, Infants and Children (WIC). Customers will be required to provide proof of eligibility subject to the review and discretion of Atlantic Broadband. Internet Assist product includes 15 Mbps download and 1Mbps upload speed Internet service. Additional services, receivers, equipment, installation fees, taxes, fees and other surcharges may not be included, such as the High Speed Network Recovery Fee currently at \$5.25, and may be subject to increases. Credit check and/or deposit may be required. Speeds are stated for download and upload only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Additional terms and conditions apply. Call Atlantic Broadband for more details. © 2020 Atlantic Broadband. All Rights Reserved.

### New Customer Promotions (TiVo Markets)

#### *Double Play Bundles*

##### HD Prime Double Play

Services subject to availability. Offer expires 09/30/2020. New residential customers only. Offer includes 60 Mbps (or 100 Mbps in select markets) Internet service, Home WiFi Service, one TiVo HD receiver, Limited TV, & EPIX. Additional services, receivers, equipment, installation fees, taxes, fees and other surcharges are not included, such as the Local TV Surcharge currently at \$13.50 and the High Speed Network Recovery Fee currently at \$5.25, are subject to increases during the promotional period. Enrollment in auto pay service is required. Price increases by \$20/mo for months 25-36, and an additional \$20 for months 37 -48. Price reverts to then current applicable retail rate in month 49. Credit check and/or deposit may be required. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. A separate Netflix streaming membership is required. Bundle also available with CableCARD, however, interactive features such as VOD are not available. Additional terms and conditions apply. Call Atlantic Broadband for more details. © 2020 Atlantic Broadband. All Rights Reserved.

##### TiVo Ideal Double Play

Services subject to availability. Offer expires 09/30/2020. New residential customers only. Offer includes 60 Mbps (100 Mbps in select markets) Internet service, Home WiFi Service and, one TiVo HD DVR, Value TV, Showtime, and EPIX. Additional services, receivers, equipment, installation fees, taxes, fees and other surcharges are not included, such as the Sports Programming Surcharge currently at \$8.67, Local TV Surcharge currently at \$13.50 and the High Speed Network Recovery Fee currently at \$5.25, are subject to increases during the promotional period. Enrollment in auto pay service is required. Price increases by \$20/mo for months 25 - 36 and an additional \$20/mo for months 36 - 48. Price reverts to then current applicable retail rate in month 49. Credit check and/or deposit may be required. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining

services. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. A separate Netflix streaming membership is required. Bundle also available with CableCARD, however, interactive features such as VOD are not available. Additional terms and conditions apply. Call Atlantic Broadband for more details. © 2020 Atlantic Broadband. All Rights Reserved.

#### TiVo Ultimate Double Play

Services subject to availability. Offer expires 09/30/2020. New residential customers only. Offer includes 120 Mbps (250 Mbps in select markets) Internet service, Home WiFi Service and one TiVo HD DVR and two TiVo Minis, Value TV, More TV, Showtime, EPIX, and Wire Maintenance. Additional services, receivers, equipment, installation fees, taxes, fees and other surcharges are not included, such as the Sports Programming Surcharge currently at \$8.67, Local TV Surcharge currently at \$13.50 and the High Speed Network Recovery Fee currently at \$5.25, are subject to increases during the promotional period. Enrollment in auto pay service is required. Price increases by \$20/mo for months 25 - 36 and an additional \$20/mo for months 37 - 48. Price reverts to then current applicable retail rate in month 49. Credit check and/or deposit may be required. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. A separate Netflix streaming membership is required. Bundle also available with CableCARD, however, interactive features such as VOD are not available. Additional terms and conditions apply. Call Atlantic Broadband for more details. © 2020 Atlantic Broadband. All Rights Reserved.

#### *Triple Play Bundles*

##### HD Prime Triple Play

Services subject to availability. Offer expires 09/30/2020. New residential customers only. Offer includes 60 Mbps (100 Mbps in select markets) Internet service, Home WiFi Service, one TiVo HD receiver, Limited, EPIX and Unlimited Phone. Additional services, receivers, equipment, installation fees, taxes, fees and other surcharges are not included, such the Local TV Surcharge currently at \$13.50 and the High Speed Network Recovery Fee currently at \$5.25, and are subject to increases during the promotional period. Enrollment in auto pay service is required. Price increases by \$20/mo for months 25 -36, and an additional \$20 for months 37-48. Price reverts to then current applicable retail rate in month 49. Credit check and/or deposit may be required. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. A separate Netflix streaming membership is required. Triple Play bundles include Unlimited Phone service includes one phone line with direct dialed, unlimited local and long distance calls from your home phone to anywhere in the U.S., Canada and Puerto Rico plus 16 calling features. Number portability not available in all areas. Other international calls are billed at an additional per-minute rate. Bundle also available with CableCARD, however, interactive features such as VOD are not available. Additional terms and conditions apply. Call Atlantic Broadband for more details. © 2020 Atlantic Broadband. All Rights Reserved.

##### TiVo Ideal Triple Play

Services subject to availability. Offer expires 09/30/2020. New residential customers only. Offer includes 60 Mbps (100 Mbps in select markets) Internet service, Home WiFi Service, one TiVo HD DVR, Value TV, Showtime, EPIX and Unlimited Phone. Additional services, receivers, equipment, installation fees, taxes, fees and other surcharges are not included, such as the Sports Programming Surcharge currently at \$8.67, Local TV Surcharge currently at \$13.50 and the High Speed Network Recovery Fee currently at \$5.25, and are subject to increases during the promotional period. Enrollment in auto pay service is required. Price

increases by \$20/mo for months 25-36, and an additional \$20 for months 37-48. Price reverts to then current applicable retail rate in month 49. Credit check and/or deposit may be required. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. A separate Netflix streaming membership is required. Triple Play bundles include Unlimited Phone service includes one phone line with direct dialed, unlimited local and long distance calls from your home phone to anywhere in the U.S., Canada and Puerto Rico plus 16 calling features. Number portability not available in all areas. Other international calls are billed at an additional per-minute rate. Bundle also available with CableCARD, however, interactive features such as VOD are not available. Additional terms and conditions apply. Call Atlantic Broadband for more details. © 2020 Atlantic Broadband. All Rights Reserved.

#### TiVo Ultimate Triple Play

Services subject to availability. Offer expires 09/30/2020. New residential customers only. Offer includes 120 Mbps (250 Mbps in select markets) Internet service, Home WiFi Service, one TiVo HD DVR, two TiVo Minis, Value TV, More TV, Showtime, EPIX, Wire Maintenance and Unlimited Phone. Additional services, receivers, equipment, installation fees, taxes, fees and other surcharges are not included, such as the Sports Programming Surcharge currently at \$8.67, Local TV Surcharge currently at \$13.50 and the High Speed Network Recovery Fee currently at \$5.25, and are subject to increases during the promotional period. Enrollment in auto pay service is required. Price increases by \$20/mo for months 25-36, and an additional \$20 for months 37- 48. Price reverts to then current applicable retail rate in month 49. Credit check and/or deposit may be required. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. A separate Netflix streaming membership is required. Triple Play bundles include Unlimited Phone service includes one phone line with direct dialed, unlimited local and long distance calls from your home phone to anywhere in the U.S., Canada and Puerto Rico plus 16 calling features. Number portability not available in all areas. Other international calls are billed at an additional per-minute rate. Bundle also available with CableCARD, however, interactive features such as VOD are not available. Additional terms and conditions apply. Call Atlantic Broadband for more details. © 2020 Atlantic Broadband. All Rights Reserved.

#### New Customer Promotions (Non-TiVo Markets)

##### Double & Triple Play Bundles Starter 3.0, Advantage 3.0, and Premier 3.0

Services and specific channels subject to availability. New residential customers only. Offer expires 09/30/2020. HD DVR service included on primary set only. Additional services, receivers, equipment, installation fees, taxes, fees and other surcharges are not included, such as the Sports Programming Surcharge currently at \$8.67, Local TV Surcharge currently at \$13.50 and the High Speed Network Recovery Fee currently at \$5.25, and are subject to increases during the promotional period. Prices for all plans increase by \$20 for months 13- 24 and an additional \$20 for months 25- 36. Price reverts to then current applicable retail rate in month 37. Credit check and/or deposit may be required. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Bundles also available with CableCARD however interactive features such as VOD are not available. Additional terms and conditions apply. Triple Play bundles include Unlimited Phone service includes one phone line with direct dialed, unlimited local and long distance calls from your home phone to anywhere in the U.S., Canada and Puerto Rico plus 16 calling features. Number portability not available in all areas. Other international calls are

billed at an additional per-minute rate. Call Atlantic Broadband for more details. © 2020 Atlantic Broadband. All Rights Reserved.

## New Customer Promotions (All Markets)

### *TV Plans*

#### Value Plus & More TV Services - 6 month offers

Services and specific channels subject to availability. Offer available for residential customers who do not have any Atlantic Broadband TV services. Offer expires 09/30/2020. Offer includes one digital receiver. Additional services, receivers, equipment, installation fees, taxes, fees and other surcharges are not included, such as the Sports Programming Surcharge currently at \$8.67, Local TV Surcharge currently at \$13.50 and are subject to increases during the promotional period. Prices for all plans increase by \$20 for months 13-24 and an additional \$20 for months 25-36. After promotional period, price will revert to then current retail price. A separate Netflix streaming membership is required. Additional terms & conditions may apply.

### *Internet Plans*

#### Essential Plus Internet & Home WiFi Service - 12 month offer

Services are subject to availability. Offer expires 09/30/2020. Offer available to residential customers who do not have any Atlantic Broadband Internet service. Enrollment in auto pay service is required. Failure to enroll in auto pay or the removal of auto pay will result in a \$10 monthly rate increase. Offer does not include any applicable equipment fees, installation fees, taxes, franchise fees such as the High Speed Network Recovery Fee currently at \$5.25 or other assessments. \$39.99/month is for 12 months and includes Essential Plus Internet service and home WiFi service. Price goes up \$20 for months 13-24 and reverts to the then current applicable retail rate in month 25. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Additional terms & conditions may apply. Wireless Home Networking provides a lease wireless router and 24x7 customer support over the phone. Minimum PC operating system requirement of Windows XP Service Pack 3. Minimum Mac operating system requirement of Mac OS X. Tablets supported based on compatibility with Atlantic Broadband wireless networking router. Gaming systems supported include Xbox 360, PlayStation 3 and Nintendo Wii. Adapters required for service are not included.

#### Essential Plus and Home WiFi Service - 24 month offer Waterford, CT & NH/ME Only

Services are subject to availability. Offer expires 09/30/2020. Offer available to residential customers who do not have any Atlantic Broadband Internet service. Enrollment in auto pay service is required. Failure to enroll in auto pay or the removal of auto pay will result in a \$10 monthly rate increase. Offer does not include any applicable equipment fees, installation fees, taxes, franchise fees such as the High Speed Network Recovery Fee currently at \$5.25 or other assessments. \$39.99/month is for 24 months and includes Essential Plus Internet service and home WiFi service. Price goes up \$20 for months 25-36 and reverts to the then current applicable retail rate in month 37. Price reverts to the then current applicable retail rate in month 37. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Additional terms & conditions may apply. Wireless Home Networking provides a lease wireless router and 24x7 customer support over the phone. Minimum PC operating system requirement of Windows XP Service Pack 3. Minimum Mac operating system requirement of Mac OS X. Tablets supported based on compatibility with Atlantic Broadband wireless networking router. Gaming systems supported include Xbox 360, PlayStation 3 and Nintendo Wii. Adapters required for service are not included.

#### Premier or Unleashed Internet Service & Home WiFi Service - 12 month offer

Services are subject to availability. Offer expires 09/30/2020. Offer available to residential customers who do not have any Atlantic Broadband Internet service. \$49.99/month is for 12 months and includes Premier or Unleashed Internet service and home WiFi service. Enrollment in auto pay service is required. Offer does not include any applicable modem or equipment fees, installation fees, taxes, franchise fees such as the High Speed Network Recovery Fee currently at \$5.25 or other assessments. Prices for all plans increase by \$20 for months 13- 24. Price reverts to the then current applicable retail rate in month 25. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Additional terms & conditions may apply. Wireless Home Networking provides a lease wireless router and 24x7 customer support over the phone. Minimum PC operating system requirement of Windows XP Service Pack 3. Minimum Mac operating system requirement of Mac OS X. Tablets supported based on compatibility with Atlantic Broadband wireless networking router. Gaming systems supported include Xbox 360, PlayStation 3 and Nintendo Wii. Adapters required for service are not included.

#### Premier Internet Service & Home WiFi Service - 24 month offer Waterford, CT & NH/ME Only

Services are subject to availability. Offer expires 09/30/2020. Offer available to Connecticut residential customers who do not have any Atlantic Broadband Internet service. \$49.99/month is for 24 months and includes Premier Internet service and Wireless Home Networking service. Enrollment in auto pay service is required. Offer does not include any applicable modem or equipment fees, installation fees, taxes, franchise fees such as the High Speed Network Recovery Fee currently at \$5.25 or other assessments. Price goes up by \$20 in months 25-36. Price reverts to the then current applicable retail rate in month 37. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Additional terms & conditions may apply. Wireless Home Networking provides a lease wireless router and 24x7 customer support over the phone. Minimum PC operating system requirement of Windows XP Service Pack 3. Minimum Mac operating system requirement of Mac OS X. Tablets supported based on compatibility with Atlantic Broadband wireless networking router. Gaming systems supported include Xbox 360, PlayStation 3 and Nintendo Wii. Adapters required for service are not included.

#### Extreme Internet Service & Home WiFi Service - 12 month offer

Services are subject to availability. Offer expires 09/30/2020. Offer available to residential customers who do not have any Atlantic Broadband Internet service. \$69.99/month is for 12 months and includes Extreme Internet service and home WiFi service. Enrollment in auto pay service is required. Offer does not include any applicable modem or equipment fees, installation fees, taxes, franchise fees such as the High Speed Network Recovery Fee currently at \$5.25 or other assessments. Prices for all plans increase by \$20 for months 13- 24. Price reverts to the then current applicable retail rate in month 25. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Additional terms & conditions may apply. Wireless Home Networking provides a lease wireless router and 24x7 customer support over the phone. Minimum PC operating system requirement of Windows XP Service Pack 3. Minimum Mac operating system requirement of Mac OS X. Tablets supported based on compatibility with Atlantic Broadband wireless networking router. Gaming systems supported include Xbox 360, PlayStation 3 and Nintendo Wii. Adapters required for service are not included.

#### Extreme Internet Service & Home WiFi Service - 24 month offer Waterford, CT & NH/ME Only

Services are subject to availability. Offer expires 09/30/2020. Offer available to Connecticut residential customers who do not have any Atlantic Broadband Internet service. \$69.99/month is for 24 months and includes Premier Internet service and Wireless Home Networking service. Enrollment in auto pay service is required. Offer does not include any applicable modem or equipment fees, installation fees, taxes, franchise fees such as the High Speed Network Recovery Fee currently at \$5.25 or other assessments. Price goes up by \$20 in months 25-36. Price reverts to the then current applicable retail rate in month 37. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Additional terms & conditions may apply. Wireless Home Networking provides a lease wireless router and 24x7 customer support over the phone. Minimum PC operating system requirement of Windows XP Service Pack 3. Minimum Mac operating system requirement of Mac OS X. Tablets supported based on compatibility with Atlantic Broadband wireless networking router. Gaming systems supported include Xbox 360, PlayStation 3 and Nintendo Wii. Adapters required for service are not included.

#### GigaEdge Internet and Home WiFi Service - 12 Month Offer

Services are subject to availability. Offer expires 09/30/2020. Offer only available in certain markets to residential customers who do not have any Atlantic Broadband Internet service. \$79.99/month is for 12 months. Enrollment in auto pay service is required. Price increases by \$20 for months 13-24 and an additional \$20 for months 25- 36. Price reverts to standard rate in month 37. Offer does not include any applicable modem or equipment fees, installation fees, taxes, franchise fees such as the High Speed Network Recovery Fee currently at \$5.25 or other assessments. Price includes up to 1000 Mbps download/50 Mbps upload Internet network speed. Speeds are stated for download and upload only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Actual speeds for GigaEdge Internet Service may vary due to subscriber device limitations. WiFi speeds will be substantially lower. Additional terms and conditions apply.

#### Free Upgrade To Extreme Speed Internet

Service subject to availability. Offer expires 09/30/2020. New residential customers only. Sign up for Premier Internet service required for 12 month free Extreme upgrade offer, which will be included on Customer's invoice as a monthly credit for months 1 through 12. In month 13, such monthly credit for the Extreme upgrade will cease and Customer's monthly service charge will increase by \$5 unless Customer contacts Atlantic Broadband to remove the Extreme upgrade and revert to the original Premier Internet. Speeds are stated for download and upload only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Actual speeds for Extreme Internet Service may vary due to subscriber device limitations. Additional terms, conditions, and restrictions apply. Call us for more details. ©2020 Atlantic Broadband.

#### Free Upgrade To GigaEdge Speed Internet

Service subject to availability. Offer expires 09/30/2020. New residential customers only. Sign up for Extreme Internet service required for 12 month free GigaEdge upgrade offer, which will be included on Customer's invoice as a monthly credit for months 1 through 12. In month 13, such monthly credit for the Extreme upgrade will cease and Customer's monthly service charge will increase by \$25 unless Customer contacts Atlantic Broadband to remove the Extreme upgrade and revert to the original Extreme Internet. Speeds are stated for download and upload only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Actual speeds for GigaEdge Internet Service may vary due to subscriber device limitations. Additional terms, conditions, and restrictions

apply. Call us for more details. ©2020 Atlantic Broadband.

### Free Upgrade To GigaEdge Speed Internet

Service subject to availability. Offer expires 09/30/2020. New residential customers only. Sign up for EssentialPlus, Premier or Extreme Internet service required for 3 month free GigaEdge upgrade offer, which will be included on Customer's invoice as a monthly credit for months 1 through 3. In month 4, such monthly credit for the GigaEdge upgrade will cease and Customer's monthly service charge will increase by \$30 unless Customer contacts Atlantic Broadband to remove the GigaEdge upgrade and revert to the original EssentialPlus, Premier or Extreme Internet. Speeds are stated for download and upload only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at atlanticbb.com for details. Actual speeds for GigaEdge Internet Service may vary due to subscriber device limitations. Additional terms, conditions, and restrictions apply. Call us for more details. ©2020 Atlantic Broadband.

### *Internet and Phone Plans*

#### Premier or Unleashed Internet & Unlimited Phone and Home WiFi Service - 12 month offer

Services are subject to availability. Offer expires 09/30/2020. Offer available to new residential customers only. Enrollment in auto pay service is required. Offer does not include any applicable modem or equipment fees, installation fees, taxes, franchise fees such as the High Speed Network Recovery Fee currently at \$5.25 or other assessments. \$69.99/month price is for Premier or Unleashed Internet service, Home WiFi service, and Unlimited Phone service and is for 12 months. Enrollment in auto pay service is required. Price increases by \$20/mo. for months 13 -24, and an additional \$20 for months 25-36. Price reverts to then current applicable retail rate in month 37. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at atlanticbb.com for details. Unlimited Phone service includes one line with direct-dialed, unlimited local and long distance calls from your home phone to anywhere in the U.S., Canada and Puerto Rico, plus 16 calling features. All international calls are billed at additional per minute rate. Number portability not available in all areas. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Additional terms & conditions may apply, please contact Atlantic Broadband for details. © Atlantic Broadband 2020.

#### Premier & Unlimited Phone and Home WiFi Service 24 month offer Waterford, CT & NH/ME Only

Services are subject to availability. Offer expires 09/30/2020. Offer available to new Connecticut residential customers only. Enrollment in auto pay service is required. Offer does not include any applicable modem or equipment fees, installation fees, taxes, franchise fees such as the High Speed Network Recovery Fee currently at \$5.25 or other assessments. \$69.99/month price is for Premier Internet service and Unlimited Phone and includes Wireless Home Networking service and is for 24 months. Enrollment in auto pay service is required. Price increases by \$20/mo. for months 25-36, and an additional \$20 for months 37-48. Price reverts to then current applicable retail rate in month 49. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at atlanticbb.com for details. Unlimited Phone service includes one line with direct-dialed, unlimited local and long-distance calls from your home phone to anywhere in the U.S., Canada and Puerto Rico, plus 16 calling features. All international calls are billed at additional per minute rate. Number portability not available in all areas. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Additional terms & conditions may apply. Wireless Home Networking provides a lease wireless router and 24x7 customer support over the phone. Minimum PC operating system requirement of Windows XP Service Pack 3. Minimum Mac operating system requirement of Mac OS X. Tablets supported based on compatibility with Atlantic Broadband wireless networking router. Gaming systems supported include Xbox 360, PlayStation 3 and Nintendo Wii. Adapters required for service

are not included. Please contact Atlantic Broadband for details.© Atlantic Broadband 2020.

Essential Plus or Express Internet & Unlimited Phone and Home WiFi Service - 12 month offer

Services are subject to availability. Offer expires 09/30/2020. Offer available to new residential customers only. Enrollment in auto pay service is required. Offer does not include any applicable modem or equipment fees, installation fees, taxes, franchise fees such as the High Speed Network Recovery Fee currently at \$5.25 or other assessments. \$49.99/month price is for Essential Plus or Express Internet service and Unlimited Phone and includes Wireless Home Networking service and is for 12 months. Enrollment in auto pay service is required. Price increases by \$20 for months 13-24 and an additional \$20 for months 25- 36. Price reverts to then current applicable retail rate in month 37. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at atlanticbb.com for details. Unlimited Phone service includes one line with direct dialed, unlimited local and long-distance calls from your home phone to anywhere in the U.S., Canada and Puerto Rico, plus 16 calling features. All international calls are billed at additional per minute rate. Number portability not available in all areas. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Additional terms & conditions may apply. Wireless Home Networking provides a lease wireless router and 24x7 customer support over the phone. Minimum PC operating system requirement of Windows XP Service Pack 3. Minimum Mac operating system requirement of Mac OS X. Tablets supported based on compatibility with Atlantic Broadband wireless networking router. Gaming systems supported include Xbox 360, PlayStation 3 and Nintendo Wii. Adapters required for service are not included. Please contact Atlantic Broadband for details.© Atlantic Broadband 2020.

Essential Plus Internet & Unlimited Phone and Home WiFi Service - 24 month offer Waterford, CT & NH/ME Only

Services are subject to availability. Offer expires 09/30/2020. Offer available to new Connecticut residential customers only. Enrollment in auto pay service is required. Offer does not include any applicable modem or equipment fees, installation fees, taxes, franchise fees such as the High Speed Network Recovery Fee currently at \$5.25 or other assessments. \$49.99/month price is for Essential Plus Internet service and Unlimited Phone and includes Wireless Home Networking service and is for 24 months. Enrollment in auto pay service is required. Price increases by \$20 for months 25-36 and an additional \$20 for months 37- 48. Price reverts to then current applicable retail rate in month 49. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at atlanticbb.com for details. Unlimited Phone service includes one line with direct dialed, unlimited local and long-distance calls from your home phone to anywhere in the U.S., Canada and Puerto Rico, plus 16 calling features. All international calls are billed at additional per minute rate. Number portability not available in all areas. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Additional terms & conditions may apply. Wireless Home Networking provides a lease wireless router and 24x7 customer support over the phone. Minimum PC operating system requirement of Windows XP Service Pack 3. Minimum Mac operating system requirement of Mac OS X. Tablets supported based on compatibility with Atlantic Broadband wireless networking router. Gaming systems supported include Xbox 360, PlayStation 3 and Nintendo Wii. Adapters required for service are not included. Please contact Atlantic Broadband for details.© Atlantic Broadband 2020

Extreme Internet & Unlimited Phone and Home WiFi Service - 12 month offer

Services are subject to availability. Offer expires 09/30/2020. Offer available to new residential customers only. Enrollment in auto pay service is required. Offer does not include any applicable modem or equipment fees, installation fees, taxes, franchise fees such as the High Speed Network Recovery Fee currently at \$5.25 or other assessments. \$89.99/month price is for Premier or Unleashed Internet service, Home WiFi service, and Unlimited Phone service and is for 12 months. Enrollment in auto pay service is required. Price increases by \$20/mo. for months 13 -24, and reverts to then current applicable retail rate in month 26. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and

access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Unlimited Phone service includes one line with direct-dialed, unlimited local and long distance calls from your home phone to anywhere in the U.S., Canada and Puerto Rico, plus 16 calling features. All international calls are billed at additional per minute rate. Number portability not available in all areas. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Additional terms & conditions may apply, please contact Atlantic Broadband for details. © Atlantic Broadband 2020.

#### Extreme & Unlimited Phone and Home WiFi Service 24 month offer Waterford, CT & NH/ME Only

Services are subject to availability. Offer expires 09/30/2020. Offer available to new Connecticut residential customers only. Enrollment in auto pay service is required. Offer does not include any applicable modem or equipment fees, installation fees, taxes, franchise fees such as the High Speed Network Recovery Fee currently at \$5.25 or other assessments. \$89.99/month price is for Premier Internet service and Unlimited Phone and includes Wireless Home Networking service and is for 24 months. Enrollment in auto pay service is required. Price increases by \$20/mo. for months 25-36, and reverts to then current applicable retail rate in month 37. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Unlimited Phone service includes one line with direct-dialed, unlimited local and long-distance calls from your home phone to anywhere in the U.S., Canada and Puerto Rico, plus 16 calling features. All international calls are billed at additional per minute rate. Number portability not available in all areas. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Additional terms & conditions may apply. Wireless Home Networking provides a lease wireless router and 24x7 customer support over the phone. Minimum PC operating system requirement of Windows XP Service Pack 3. Minimum Mac operating system requirement of Mac OS X. Tablets supported based on compatibility with Atlantic Broadband wireless networking router. Gaming systems supported include Xbox 360, PlayStation 3 and Nintendo Wii. Adapters required for service are not included. Please contact Atlantic Broadband for details. © Atlantic Broadband 2020.

#### Free Upgrade To GigaEdge Speed Internet & Phone

Service subject to availability. Offer expires 09/30/2020. New residential customers only. Sign up for EssentialPlus, Premier or Extreme Internet service & phone required for 3 month free GigaEdge upgrade offer, which will be included on Customer's invoice as a monthly credit for months 1 through 3. In month 4, such monthly credit for the GigaEdge upgrade will cease and Customer's monthly service charge will increase by \$30 unless Customer contacts Atlantic Broadband to remove the GigaEdge upgrade and revert to the original EssentialPlus, Premier or Extreme Internet & Phone. Speeds are stated for download and upload only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Actual speeds for GigaEdge Internet Service may vary due to subscriber device limitations. Unlimited Phone service includes one line with direct-dialed, unlimited local and long-distance calls from your home phone to anywhere in the U.S., Canada and Puerto Rico, plus 16 calling features. All international calls are billed at additional per minute rate. Number portability not available in all areas. If customer discontinues any service during the promotional period, prices will revert to the then current retail rate for remaining services. Additional terms, conditions, and restrictions apply. Call us for more details. ©2020 Atlantic Broadband.

#### General Disclaimers

##### Atlantic Broadband TV Services

HD: HD service and specific channels subject to availability. HD receiver required for HD service. TV must be HD capable.

ON DEMAND: On Demand programming varies by level of service; pricing, ratings & scheduling are subject to change. Service not available in all areas.

## Atlantic Broadband Internet Services

WIRED AND WIRELESS SPEEDS: Speeds are stated for download and upload only over wired connections. Wireless speeds will be substantially lower. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Actual speeds for GigaEdge Internet Service may vary due to subscriber device limitations. Offers do not include any applicable modem or equipment fees, installation fees, taxes, franchise fees or surcharges, such as the High Speed Network Recovery Fee currently at \$5.25 per month, or other assessments.

HOME WIFI SERVICE: Home WiFi Service includes 24x7 customer support over the phone.

## Atlantic Broadband Unlimited Phone Service

Unlimited Phone service includes one phone line with direct-dialed, unlimited local and long distance calls from your home phone to anywhere in the U.S., Canada and Puerto Rico plus 16 calling features. Price shown is for customers who also have any Atlantic Broadband TV or Internet service. Number portability is not available in all areas. Other international calls are billed at an additional per-minute rate. Additional terms and conditions apply.

## Installation Offer

Free professional installation includes standard installation which is up to a \$150 value. Additional charges may apply. Next day installation subject to availability. For new residential customers only.

## Auto Pay

### *Auto Pay HSD & Phone*

\$10 per month auto pay discount is only available when enrolled in auto pay with a credit card or bank account. Enrollment requires sign up for an Ecare account in the "My Services" section of [AtlantiBB.com](http://AtlantiBB.com) or by calling customer support. Failure to enroll in auto pay or the removal of auto pay will result in a \$10 rate increase. When you activate auto pay, you authorize Atlantic Broadband to charge the credit card or banking account after we establish payment verification with your financial institution. You may need to make 1-2 one-time manual payments before auto pay begin. By providing your auto pay payment information, you certify that you have the authority to authorize debits or charges to the payment identified and you authorize Atlantic Broadband to electronically debit or charge the payment method each month in the amount due for your monthly service. Your authorization will remain in effect until you notify us that you wish to revoke this authorization and we have a reasonable opportunity to act on your notice, or this authorization may also be terminated by your card issuer or Atlantic Broadband. Discontinuation of auto pay will result in the discontinuation of the \$10 per month auto pay discount.

### *Auto Pay Bundles*

\$5 per month auto pay discount is only available when enrolled in auto pay with a credit card or bank account. Enrollment requires sign up for an Ecare account in the "My Services" section of [AtlantiBB.com](http://AtlantiBB.com) or by calling customer support. Failure to enroll in auto pay or the removal of auto pay will result in a \$5 rate increase. When you activate auto pay, you authorize Atlantic Broadband to charge the credit card or banking account after we establish payment verification with your financial institution. You may need to make 1-2 one-time manual payments before auto pay begin. By providing your auto pay payment information, you certify that you have the authority to authorize debits or charges to the payment identified and you authorize Atlantic Broadband to electronically debit or charge the payment method each month in the amount due for your monthly service. Your authorization will remain in effect until you notify us that you wish to revoke this authorization and we have a reasonable opportunity to act on your notice, or this authorization may also be terminated by your card issuer or Atlantic Broadband. Discontinuation of auto pay will result in the discontinuation of the \$5 per month auto pay discount.