Welcome!

Thanks for choosing Atlantic Broadband as your new internet provider! We’re excited to deliver our high-speed internet and WiFi services directly into your home.

In this box, you’ll find everything you need to start utilizing our reliably fast internet for all your gaming and streaming needs.

Thanks again for choosing Atlantic Broadband and enjoy your new internet service!
BEFORE YOU BEGIN:

• If you are setting up multiple products today, complete the setup of your gateway first.

• If you are installing TiVo® too, you will want to set up your gateway near the TV where you will install your TiVo device.
FOLLOW THESE INSTRUCTIONS TO SET UP YOUR INTERNET SERVICE.

**Difficulty:** 🙁 Moderate  
**Time to Complete:** 🕒 Under 20 Minutes

**WHAT YOU’LL NEED:**

- **Gateway**
- **Ethernet Cord**
- **Coaxial Cable**
- **Power Cord**

Note: If you have ordered Atlantic Broadband home phone service, you will also need a phone cord, which will be included. Follow the separate phone instructions after you have completed the Gateway installation.
## HOW TO SET UP YOUR GATEWAY:

Follow the steps below to connect your new gateway, the all-in-one device that allows you to utilize both wired and wireless (WiFi) devices.

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Locate the cable wall outlet (coaxial) in a central location in your home. It will look like this:</td>
</tr>
<tr>
<td>2</td>
<td>Connect coaxial cable from the wall to the gateway <strong>A</strong> (insert the connector and turn the barrel to tighten).</td>
</tr>
<tr>
<td>3</td>
<td>Connect the power cord from the gateway <strong>B</strong> to the wall outlet. The gateway will update once powered on, which could take 10-15 minutes and your device may reboot. Once the top light is glowing steady, it’s ready to use.</td>
</tr>
<tr>
<td>4</td>
<td>If you’re connecting a wired device, use the ethernet cord provided from the gateway to the back of the device <strong>C</strong>.</td>
</tr>
</tbody>
</table>

Note: If you’re connecting Atlantic Broadband phone service, use the phone cord to connect your phone to the gateway **D**.
STEPS TO CONNECT TO WIFI:

To connect to your new WiFi network, you can keep the default WiFi network names and password OR you can rename them. To connect to the default WiFi network:

Look for the label on the bottom of your gateway (example shown here). You’ll see both 2.4GHz and 5GHz “SSIDs” (5G SSID is in the yellow box), as well as a “Pre-Shared Key” or password (Pre-Shared Key for both networks in the blue box).
<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>2</strong> Go to “Settings” on a smartphone or laptop.</td>
</tr>
<tr>
<td></td>
<td><strong>3</strong> Locate the unique 5G SSID on your gateway, and then select it from your available WiFi networks list. If you don’t see the 5G SSID listed, select the 2.4G SSID instead. Then input the password or “Pre-Shared Key” from your label. Your device is now connected to your home WiFi network!</td>
</tr>
<tr>
<td></td>
<td><strong>4</strong> Repeat steps 2 and 3 to connect all the wireless devices in your home to your new WiFi network.</td>
</tr>
</tbody>
</table>

Note: To rename your new WiFi networks, please visit [atlanticbb.com/AarrisGatewayInstall](http://atlanticbb.com/AarrisGatewayInstall) for further instructions.
We hope you enjoy your new internet service. If you have any questions, we’re here to help you answer them 24-hours a day, 7 days a week.

Need additional support? Please visit atlanticbb.com/AarrisGatewayInstall to check out online resources or call 1-844-579-0697 for assistance.

Thank you again for choosing Atlantic Broadband!