

READY-SET-INSTALL KIT

Internet: Gateway Instruction Guide



Technicolor CGA4234



WELCOME!

Thanks for choosing Atlantic Broadband as your new internet provider! We're excited to deliver our high-speed internet and WiFi services directly into your home.

In this box, you'll find everything you need to start utilizing our reliably fast internet for all your gaming and streaming needs.

FOLLOW THESE EASY INSTRUCTIONS TO SET UP YOUR NEW INTERNET SERVICE.

Difficulty: 😊 Easy

Time to Complete: 🕒 Under 20 Minutes

WHAT YOU'LL NEED:



Gateway



Ethernet Cord



Coaxial Cable



Power Cord

Note: If you have ordered Atlantic Broadband home phone service, you will also need a phone cord, which will be included.

HOW TO SET UP YOUR GATEWAY:

Follow these steps to connect your new gateway, the all-in-one device that allows you to utilize both wired and wireless (WiFi) devices.

1

Locate cable wall outlet (coaxial) in a central location. It will look like this:



2

Connect coaxial cable from the wall to gateway **A** (insert into connector and turn barrel to tighten).

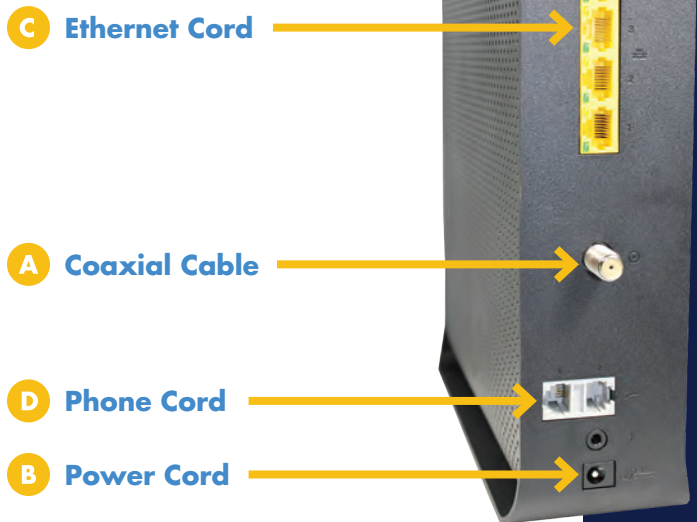
3

Connect power cord from gateway to the wall outlet **B**. The gateway will update once powered on. This process will take approximately 15 minutes. Once the lights on the front of the gateway are glowing steady, it's ready to use.

4

If you're connecting a wired device, use the Ethernet cord provided to connect the gateway to the back of the device. **C**

Note: If you're connecting Atlantic Broadband phone service, use the phone cord to connect your phone to the gateway **D**.



STEPS TO CONNECT TO WIFI:

To connect to your new WiFi network, you can keep the default WiFi network names and password OR you can rename them. To connect to the default WiFi network:

1

Look for the label on the bottom of your gateway (example shown here). You'll see both 2.4GHz and 5GHz "SSIDs" (5G SSID is in the yellow box), as well as a "Pre-Shared Key" or password (Pre-Shared Key for both networks in the blue box).



2

Go to "Settings" on a smartphone or laptop.

3

Locate the unique 5G SSID on your gateway, and then select it from your available WiFi networks list. If you don't see the 5G SSID listed, select the 2.4G SSID instead. Then input the password or "Pre-Shared Key" from your label. Your device is now connected to your home WiFi network!

4

Repeat steps 2 and 3 to connect all the wireless devices in your home to your new WiFi network.

Note: To rename your new WiFi networks, please visit atlanticbb.com/TechnicolorInstall for further instructions.

HAVING TROUBLE?



Troubleshooting: Visit atlanticbb.com/TechnicolorInstall to check out online resources including FAQs and set up videos, or call [1-844-579-0697](tel:1-844-579-0697) for assistance.

We hope you enjoy your new internet service. If you have any questions, we're here to help you answer them 24-hours a day, 7 days a week.

Need additional support? Please visit atlanticbb.com/TechnicolorInstall to check out online resources including FAQs and set up videos, or call **1-844-579-0697** for assistance.

Thank you again for choosing Atlantic Broadband!



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