

SUPPLEMENTAL TERMS FOR FLEXTRUNK SERVICE

These Supplemental Terms for FlexTrunk Service ("Supplemental Terms") set forth additional terms and conditions under which Atlantic Broadband Finance LLC, and its applicable operating subsidiary ("Atlantic Broadband" or the "Company") will provide subscribers ("Customer", "you", "your" or "Subscriber") FlexTrunk Primary Rate Interface Service ("FlexTrunk") as selected on page 1 of the Atlantic Broadband Commercial Services Agreement (the "Agreement") and the Atlantic Broadband supplied equipment used in connection with the Services ("Atlantic Broadband Equipment"), if any, at your premises. These Supplemental Terms are incorporated into the Agreement and the Business Policies and Agreements set forth at www.atlanticbb.com/wfbusinesspolicies.asp. By executing these Supplemental Terms you accept them on behalf of yourself, your business, including all agents, employees and/or other users who access the Service provided hereunder.

FlexTrunk is a digital business service that provides VoIP based trunk capacity to Customer provided PBX equipment over Company's cable facilities DOCSIS-based or via direct fiber connection, unlimited local calling, 3,000 monthly minutes of domestic long distance usage beyond the local calling area, additional metered usage for long distance and international calling, direct inward dialing (DID) blocks, one 8## number, and Caller ID, as identified and selected on page 1 of the Agreement. In addition, FlexTrunk provides one High Speed Internet connection, indicated on page 1.

ADDITIONAL 911 INFORMATION Atlantic Broadband will have you sign a 911 acknowledgement form when you execute the Agreement. FlexTrunk supports E911. **Customer location and call back number which will be provided to local 911 emergency services personnel will be the main telephone number and main physical location of the FlexTrunk connection to the Customer's PBX. If Customer connects multiple locations to its FlexTrunk service, ONLY THE MAIN NUMBER AND LOCATION WILL BE DELIVERED TO EMERGENCY SERVICES PERSONNEL.**

Atlantic Broadband reserves the right to change the rates, terms and conditions of the Agreement together with the incorporated Business Policies and Agreements and these Supplemental Terms in its sole discretion, at any time by posting changes on its website at: www.atlanticbb.com/wfbusinesspolicies.asp. Your continued use of the Service after changes are posted online constitutes your acceptance of the posted changes. The updated, online version of the Agreement shall supersede any prior version of this Agreement.

FlexTrunk service operates with a Customer provided PBX. Atlantic Broadband does not provide the PBX or other voice

equipment, and does not provide the cross-connect from the Company's Session Border Controller ("SBC") located at the Customer Premises to the Customer's PBX or other voice equipment. Customer is solely responsible to arrange and pay for the PBX and for a cross-connect from the Customer PBX or other voice equipment to the Atlantic Broadband SBC. Customer is solely responsible to provide appropriate security on the Customer-provided PBX or other voice equipment, including but limited to establishing appropriate security codes for domestic and international dialing. Customer is responsible for all usage charges, whether or not such usage may have been fraudulently or illegally obtained and regardless of whether or not Customer has in fact established security measures.

In order for Atlantic Broadband to ensure that we bill and account for calls appropriately, we will configure billing numbers on all FlexTrunk Service accounts within our telecommunications equipment. The billing number is assigned at the time the product is installed and configured and is generally a number from a DID (Direct Inward Dial) range relating to the FlexTrunk Service. It is the sole responsibility of the Customer to ensure that its PBX or other voice equipment can support sending a billing number along with the originating and terminating ANI in order for their services to work correctly.