

## **PROMOTIONAL OFFER TERMS, CONDITIONS AND DISCLAIMERS**

### **Atlantic Broadband Business Bundles**

Services subject to availability. Offer expires 12/31/2019. Offer available to new business customers only. Packages require 36-month contract. Early termination or change fees apply. Unlimited Business Phone service includes unlimited local and long distance calling to anywhere in the United States, Canada and Puerto Rico plus one voicemail account. Package includes one phone line. Additional lines are at an additional cost. Additional lines do not include voicemail. International calls billed at additional per-minute rate. Additional equipment, products and services are additional. Modems, installation and activation fees, taxes, fees and other surcharges are not included such as the Local TV Surcharge which are subject to increases during the promotional period. Number portability not available in all areas or from all carriers. At end of the promotional period, prices revert to the then standard retail rate. If any bundled service is changed or disconnected within the promotional period, the bundle pricing will no longer apply and remaining service(s) will revert to the then standard retail rate. Speeds are stated for download and/or upload only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Additional terms and conditions apply. Promotional price shown requires enrollment in auto pay.

### **\$69.99 Internet Only Offer**

Services are subject to availability. Offer expires 12/31/2019. Offer available to new business customers only. Package price shown includes up to 50 Mbps Internet speed. Internet speeds stated for download only; upload speeds vary by service level. Packages require 36-month contract. Early termination or change fees apply. After promotional period, price reverts to standard rate. Additional services, receivers, equipment, modem, installation fees, taxes, fees and other surcharges are not included. Speeds are stated for download and/or upload only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Additional terms and conditions apply.

### **\$99.99 Internet Only Offer – Excludes Business Customers in Saluda/Bowling Green VA, Davis WV, Mifflinburg/Clearfield/Shippenville PA, Grasonville MD, Plainfield CT**

Services are subject to availability. Offer expires 12/31/2019. Offer available to new business customers only. Promotional price shown includes up to 100 Mbps Internet speed and is for 36 months. Early termination or change fees apply. After promotional period, price reverts to standard rate. Additional services, receivers, equipment, modem, installation fees, taxes, fees and other surcharges are not included. Speeds are stated for download and/or upload only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Additional terms and conditions apply. Promotional price shown requires enrollment in auto pay.

**Pro GigaEdge Internet Only Offer – Excludes Business Customers in Saluda/Bowling Green VA, Davis WV, Mifflinburg/Clearfield/Shippenville PA, Grasonville MD, Plainfield CT**

Services are subject to availability. Offer expires 12/31/2019. Offer available to new business customers only. Packages require 36-month contract. After promotional period, price reverts to standard rate. Early termination or change fees apply. Additional services, receivers, equipment, modem, installation fees, taxes, fees and other surcharges are not included. Price includes up to 1000 Mbps download/50 Mbps upload Internet network speed. Speeds are stated for download and/or upload only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Actual speeds for GigaEdge Internet Service may vary due to subscriber device limitations. WiFi speeds will be substantially lower. Additional terms and conditions apply. Promotional price shown requires enrollment in auto pay.

**\$99.99 Business Bundle Offer – CT South, FL, NH, MD (St. Mary's) Business Customers**

Services subject to availability. Offer expires 11/20/19. Offer available to new business customers only. Package pricing shown requires a 36 month agreement. Price increases to \$129.99 months 25 through 36. At end of the promotional period, prices revert to the then standard retail rate. If any bundled service is changed or disconnected within the promotional period, the bundle pricing will no longer apply and remaining service(s) will revert to the then standard retail rate. Early termination or change fees apply. Unlimited Business Phone service includes unlimited local and long distance calling to anywhere in the United States, Canada and Puerto Rico, and one voicemail account. Package includes one phone line. Additional lines are at an additional cost. Additional lines do not include voicemail. International calls billed at additional per-minute rate. Offer includes Enhanced WiFi service which includes one primary access point, and up to one additional access point. Additional access points are at an additional cost. Additional equipment, products and services are subject to additional charges. Modems, installation and activation fees, taxes, fees and other surcharges are not included such as the Local TV Surcharge, which are subject to increases during the promotional period. Number portability not available in all areas or from all carriers. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Additional terms and conditions apply.

**\$59.99 Business Bundle Offer – PA, DE (Middletown), MD (Perryville, Grasonville), SC, CT (Killingly, Putnam), VA Business Customers**

Services subject to availability. Offer expires 11/20/19. Offer available to new business customers only. Package pricing shown requires a 36 month agreement. Price increases to \$89.99 months 25 through 36. At end of the promotional period, prices revert to the then standard retail rate. If any bundled service is changed or disconnected within the promotional period, the bundle pricing will no longer apply and remaining service(s) will revert to the then standard retail rate. Early termination or change fees apply. Unlimited Business Phone service includes unlimited local and long distance calling to anywhere in the United States, Canada and Puerto Rico, and one voicemail account. Package includes one phone line. Additional lines are at an additional cost. Additional lines do not include voicemail. International calls billed at additional per-minute rate. Offer includes Enhanced WiFi service which includes one primary access point, and up to one additional access point. Additional access points are at an additional cost. Additional equipment, products and services are subject to additional charges. Modems, installation and activation fees, taxes, fees and other

surcharges are not included such as the Local TV Surcharge, which are subject to increases during the promotional period. Number portability not available in all areas or from all carriers. Speeds are stated for download only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Additional terms and conditions apply.

## **PRODUCT DISCLAIMERS**

### **Atlantic Broadband Business TV Services**

HD. HD service and specific channels subject to availability. HD receiver required for HD service. TV must be HD capable. MUNDO LATINO SERVICE. Only available in Florida markets.

### **Atlantic Broadband Business Internet Services**

Services subject to availability. Monthly rates shown as of 8/27/2019 and subject to change. Speeds are stated for download and/or upload only over wired connections. Wireless speeds will be substantially lower. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Actual speeds for GigaEdge Internet Service may vary due to subscriber device limitations.

### **Atlantic Broadband Unlimited Business Phone Service**

Service subject to availability. Monthly rates shown as of 8/27/2019 and subject to change. Unlimited Business Phone service includes unlimited local and long distance calling to anywhere in the United States, Canada and Puerto Rico plus one voicemail account. Unlimited Business Phone service in Former MetroCast Service Areas includes unlimited local and long distance calling to anywhere in the United States and Canada plus one voicemail account. Package includes one phone line. Additional lines are at an additional cost. Additional lines do not include voicemail. International calls billed at additional per-minute rate. Number portability not available in all areas or from all carriers.

### **Atlantic Broadband Business FlexTrunk Service**

Products and services differ by market. Restrictions may apply. Please contact Atlantic Broadband for more details.

### **Atlantic Broadband Business Metro Ethernet Service**

Products and services differ by market. Restrictions may apply. Please contact Atlantic Broadband for more details.

### **Atlantic Broadband Business Hosted Voice**

Products and services differ by market. Restrictions may apply. Please contact Atlantic Broadband for more details.

## **Atlantic Broadband Carrier Services**

Products and services differ by market. Restrictions may apply. Please contact Atlantic Broadband for more details.

### **Auto Pay**

Auto Pay \$10 per month auto pay discount is only available when enrolled in auto pay with a credit card or bank account. Enrollment requires sign up for an Ecare account in the “My Services” section of AtlanticBB.com or by calling customer support. Failure to enroll in auto pay or the removal of auto pay will result in a \$10 monthly rate increase. When you activate auto pay, you authorize Atlantic Broadband to charge the credit card or banking account after we establish payment verification with your financial institution. You may need to make 1-2 one-time manual payments before auto pay begins. By providing your auto pay payment information, you certify that you have the authority to authorize debits or charges to the payment identified and you authorize Atlantic Broadband to electronically debit or charge the payment method each month in the amount due for your monthly service. Your authorization will remain in effect until you notify us that you wish to revoke this authorization and we have a reasonable opportunity to act on your notice, or this authorization may also be terminated by your card issuer or Atlantic Broadband. Discontinuation of auto pay will result in the discontinuation of the \$10 per month auto pay discount.