

## PROMOTIONAL DISCLAIMERS

### Atlantic Broadband Business Bundles

Services subject to availability. Offer expires 12/31/2018. Offer available to new business customers only. Packages require 36-month contract. Early termination or change fees apply. Unlimited Business Phone service includes unlimited local and long distance calling to anywhere in the United States, Canada and Puerto Rico plus one voicemail account. Package includes one phone line. Additional lines (up to 7 additional lines available per account) are at an additional cost. Additional lines do not include voicemail. International calls billed at additional per-minute rate. Additional equipment, products and services are additional. Modems, installation and activation fees, taxes, fees and other surcharges are not included such as the Local TV Surcharge which are subject to increases during the promotional period. Number portability not available in all areas or from all carriers. At end of the promotional period, prices revert to the then standard retail rate. If any bundled service is changed or disconnected within the promotional period, the bundle pricing will no longer apply and remaining service(s) will revert to the then standard retail rate. Actual Internet speeds are not guaranteed and may vary, as many factors impact speed; please see Atlantic Broadband's Network Management Disclosure at <https://atlanticbb.com> for more details. Additional terms and conditions apply. Promotional price shown requires enrollment in auto pay.

### \$69.99 Internet Only Offer

Services are subject to availability. Offer expires 12/31/2018. Offer available to new business customers only. Package price shown includes up to 50 Mbps Internet speed. Internet speeds stated for download only; upload speeds vary by service level. Packages require 36-month contract. Early termination or change fees apply. After promotional period, price reverts to standard rate. Additional services, receivers, equipment, modem, installation fees, taxes, fees and other surcharges are not included. Actual speeds are not guaranteed and may vary, as many factors impact speed; please see Atlantic Broadband's Network Management Disclosure at <https://atlanticbb.com> for more details. Additional terms and conditions apply.

### \$99.99 Internet Only Offer – CT, FL and Aiken, SC Business Customers

Services are subject to availability. Offer expires 12/31/2018. Offer available to new business customers only. Promotional price shown includes up to 100 Mbps Internet speed and is for 36 months. Early termination or change fees apply. After promotional period, price reverts to standard rate. Additional services, receivers, equipment, modem, installation fees, taxes, fees and other surcharges are not included. Speed stated for download only. Actual Internet speeds are not guaranteed and may vary, as many factors impact speed; please see Atlantic Broadband's Network Management Disclosure at <https://atlanticbb.com> for more details. Additional terms and conditions apply. Promotional price shown requires enrollment in auto pay.

### Pro GigaEdge Internet Only Offer – CT, FL and Aiken, SC Business Customers

Services are subject to availability. Offer expires 12/31/2018. Offer available to new business customers only. Packages require 36-month contract. After promotional period, price reverts to standard rate. Early termination or change fees apply. Additional services, receivers, equipment, modem, installation fees, taxes, fees and other surcharges are not included. Package price includes up to 1 Gbps Internet network speed. Actual speeds experienced will vary and are subject to equipment limitations. WiFi speeds will be substantially lower. Speed stated for download only. Actual Internet speeds are not guaranteed and may vary, as many factors impact speed; please see Atlantic Broadband's Network Management Disclosure at <https://atlanticbb.com> for more details. Additional terms and conditions apply. Promotional price shown requires enrollment in auto pay.

### **One Month Free Hosted Voice and Free Conference Phone**

Services subject to availability. Offer expires 10/23/18. New Business Hosted Voice customers only. Offer requires a three year contract. Hosted Voice services will be fully discounted on month 13 of the contract. Free month restricted to Hosted Voice Business monthly service rate only and does not include equipment charges, taxes, fees and surcharges. Offer requires a minimum of five fully featured seats. Number portability not available in all areas. Free conference phone is a Polycom® SoundStation® IP 5000 for use during the contract term, all other equipment subject to additional charges. Customer must return all equipment, including free conference phone, in the event of service cancellation. Free standard installation for offered package only; new/additional outlets, other services or non-standard installation charges including above ground installation exceeding 150 feet of wiring from nearest Atlantic Broadband access point to customer's business and installation involving underground wiring not included. Products and services may differ by market. Restrictions apply. Additional terms and conditions apply.

### **Pay to Switch to Atlantic Broadband and receive \$250**

Services are subject to availability. Offer expires 10/23/18. Offer available to new business customers only on Internet speeds of more than 25 Mbps. Not available to third party agents. Promotional offer requires three-year contract. Price will revert to standard retail rates if any changes are made to services within the promotional period. After promotional period, price reverts to standard rate. A \$250 credit will be applied after 4 months of the account being in good standing. Phone service includes one phone line with direct-dialed, unlimited local and long-distance calling from your business phone to anywhere in the U.S., Canada and Puerto Rico, plus one voicemail account. International calls billed at additional per minute rate. Number portability not available in all areas. Free standard installation for offered package only; new/additional outlets, other services or non-standard installation charges including above ground installation exceeding 150 feet of wiring from nearest Atlantic Broadband access point to customer's business and installation involving underground wiring not included. Internet speeds stated for download only. Actual Internet speeds are not guaranteed and may vary as many factors impact speed; please see Atlantic Broadband's Network Management Disclosure at <https://atlanticbb.com/business/support/policies-and-agreements> for more details. Speed comparison based on 50 Mbps Speedtest.com report dated 9/7/17 <http://www.speedtest.net/reports/united-states/>. Additional terms and conditions apply.

## **PRODUCT DISCLAIMERS**

### **Atlantic Broadband Business TV Services**

HD. HD service and specific channels subject to availability. HD receiver required for HD service. TV must be HD capable. MUNDO LATINO SERVICE. Only available in Florida markets.

### **Atlantic Broadband Business Internet Services**

Services subject to availability. Monthly rates shown as of 08/01/2018 and subject to change. Actual Internet speeds may vary and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at <https://atlanticbb.com> for more details.

### **Atlantic Broadband Unlimited Business Phone Service**

Service subject to availability. Monthly rates shown as of 08/01/2018 and subject to change. Unlimited Business Phone service includes unlimited local and long distance calling to anywhere in the United States, Canada and Puerto Rico plus one voicemail account. Unlimited Business Phone service in Former MetroCast Service Areas includes unlimited local and long distance calling to anywhere in the United States and Canada plus one voicemail account. Package includes one phone line. Additional lines (up to 7 additional lines available per account) are at an additional cost. Additional lines do not include voicemail. International calls billed at additional per-minute rate. Number portability not available in all areas or from all carriers.

### **Atlantic Broadband Business FlexTrunk Service**

Products and services differ by market. Restrictions may apply. Please contact Atlantic Broadband for more details.

### **Atlantic Broadband Business Metro Ethernet Service**

Products and services differ by market. Restrictions may apply. Please contact Atlantic Broadband for more details.

### **Atlantic Broadband Business Hosted Voice**

Products and services differ by market. Restrictions may apply. Please contact Atlantic Broadband for more details.

### **Atlantic Broadband Carrier Services**

Products and services differ by market. Restrictions may apply. Please contact Atlantic Broadband for more details.

### **Auto Pay**

Auto Pay \$10 per month auto pay discount is only available when enrolled in auto pay with a credit card or bank account. Enrollment requires sign up for an Ecare account in the "My Services" section of AtlanticBB.com or by calling customer support. Failure to enroll in auto pay or the removal of auto pay will result in a \$10 rate increase. When you activate auto pay, you authorize Atlantic Broadband to charge the credit card or banking account after we establish payment verification with your financial institution. You may need to make 1-2 one-time manual payments before auto pay begins. By providing your auto pay payment information, you certify that you have the authority to authorize debits or charges to the payment identified and you authorize Atlantic Broadband to electronically debit or charge the payment method each month in the amount due for your monthly service. Your authorization will remain in effect until you notify us that you wish to revoke this authorization and we have a reasonable opportunity to act on your notice, or this authorization may also be terminated by your card issuer or Atlantic Broadband. Discontinuation of auto pay will result in the discontinuation of the \$10 per month auto pay discount.

