

## **PROMOTIONAL OFFER TERMS, CONDITIONS AND DISCLAIMERS**

### **Atlantic Broadband Business Bundles**

Services subject to availability. Offer expires 12/31/2021. Offer available to new business customers only. Packages require 36-month contract. Early termination or change fees apply. Unlimited Business Phone service includes unlimited local and long distance calling to anywhere in the United States, Canada and Puerto Rico plus one voicemail account. Package includes one phone line. Additional lines are at an additional cost. Additional lines do not include voicemail. International calls billed at additional per-minute rate. Additional equipment, products and services are additional. Modems, installation and activation fees, taxes, fees and other surcharges are not included such as the Local TV Surcharge which are subject to increases during the promotional period. Number portability not available in all areas or from all carriers. At end of the promotional period, prices revert to the then standard retail rate. If any bundled service is changed or disconnected within the promotional period, the bundle pricing will no longer apply and remaining service(s) will revert to the then standard retail rate. Speeds are stated for download and/or upload only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Additional terms and conditions apply.

### **\$69.99 Internet Only Offer**

Services are subject to availability. Offer expires 12/31/2021. Offer available to new business customers only. Package price shown includes up to 50 Mbps Internet speed. Internet speeds stated for download only; upload speeds vary by service level. Packages require 36-month contract. Early termination or change fees apply. After promotional period, price reverts to standard rate. Additional services, receivers, equipment, modem, installation fees, taxes, fees and other surcharges are not included. Speeds are stated for download and/or upload only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Additional terms and conditions apply.

### **\$99.99 Internet Only Offer – Excludes Business Customers in Saluda/Bowling Green VA, Davis WV, Clearfield/Shippenville PA, Grasonville MD**

Services are subject to availability. Offer expires 12/31/2021. Offer available to new business customers only. Promotional price shown includes up to 100 Mbps Internet speed and is for 36 months. Early termination or change fees apply. After promotional period, price reverts to standard rate. Additional services, receivers, equipment, modem, installation fees, taxes, fees and other surcharges are not included. Speeds are stated for download and/or upload only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Additional terms and conditions apply.

### **Pro GigaEdge Internet Only Offer – Excludes Business Customers in Saluda/Bowling Green VA, Davis WV, Clearfield/Shippenville PA, Grasonville MD**

Services are subject to availability. Offer expires 12/31/2021. Offer available to new business customers only. Packages require 36-month contract. After promotional period, price reverts to standard rate. Early termination or change fees apply. Additional services, receivers, equipment, modem, installation fees, taxes, fees and other surcharges are not included. Price includes up to 1000 Mbps download/50 Mbps upload Internet network speed. Speeds are stated for download and/or upload only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Actual speeds for GigaEdge Internet Service may vary due to subscriber device limitations. WiFi speeds will be substantially lower. Additional terms and conditions apply.

### **Increased Internet Speeds – NH, CT, SC, & FL Only**

Services are subject to availability. Offer expires 12/31/2021. Offer available to new business customers only. Packages require 36-month contract. Promotional price guaranteed for three years. Price will revert to standard retail rates if any changes are made to services within the promotional period. After 24 months, ProPlus Advantage price increases to \$119.99. After 36-month promotional period, all pricing reverts to standard rate. Early termination or change fees apply. Additional services, receivers, equipment, modem, installation fees, taxes, fees and other surcharges are not included. Speeds are stated for download and/ or upload only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Actual speeds may vary due to subscriber device limitations. WiFi speeds will be substantially lower. Additional terms and conditions apply.

### **Increased Speeds with Phone + Wi-Fi – NH, CT, SC, & FL Only**

Services are subject to availability. Offer expires 12/31/2021. Offer available to new business customers only. Packages require 36-month contract. Promotional price guaranteed for three years. Price will revert to standard retail rates if any changes are made to services within the promotional period. After 24 months, price increases by \$20.00. After 36-month promotional period, price reverts to standard rate. Early termination or change fees apply. Additional services, receivers, equipment, modem, installation fees, taxes, fees and other surcharges are not included. Speeds are stated for download and/ or upload only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Actual speeds may vary due to subscriber device limitations. WiFi speeds will be substantially lower. Additional terms and conditions apply.

### **Subscribe to 500 Mbps or faster Internet Service, get 4G/LTE HSD Backup Service free for 3 years**

Services are subject to availability. Offer expires 3/19/21. Offer available to new business customers who sign up 500 Mbps internet or faster. 4G/LTE HSD Backup Service delivers an automatic, 4G/LTE-based backup internet connection to Customer's modem in the event of a disruption to Customer's broadband Internet Service connection. 4G/LTE HSD Backup Service may only be used at the Premises for which the Service is

ordered, and is only available to Customers using Atlantic Broadband Internet Service at the Premises. Packages require 36-month contract. 4G/LTE HSD Backup Service will be fully discounted for the 36-month contract. Early termination or change fees apply. After promotional period, price reverts to standard rate. Additional services, receivers, equipment, modem, installation fees, taxes, fees and other surcharges are not included. Speeds are stated for download and/or upload only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Additional terms and conditions apply.

### **Business Assist Package - \$29.99**

Services subject to availability. Offer expires 90 days from installation. For existing Atlantic Broadband business customers only. Requires the employee address be on the Atlantic Broadband network. Package includes 50 Mbps High Speed Internet, modem, one fully featured Hosted Voice seat with call path, Polycom VVX310 phone (or equivalent) and does not include taxes, fees and surcharges. For existing customers who only require phone service, or are not on the Atlantic Broadband network, a Hosted Voice Mobile App is available free of charge for 90 days. After the 90-day period standard pricing applies. Hosted Voice Mobile App Package includes one mobility extension login credential and does not include taxes, fees and surcharges. Products and services may differ by market. Speeds are stated for download and/or upload only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Restrictions apply. Please contact Atlantic Broadband Business for details. ©Atlantic Broadband. All rights reserved.

## **PRODUCT DISCLAIMERS**

### **Trademarks (applies to all Services)**

Atlantic Broadband and the Atlantic Broadband logo are registered trademarks of Atlantic Broadband Finance, LLC. All other trademarks are the property of their respective owners.

### **Atlantic Broadband Business Video Services**

High Definition ("HD") service and specific channels subject to availability. HD receiver required for HD service and your television must be HD capable. On Demand programming varies by level of service; pricing, ratings & scheduling are subject to change. Some Video Services not available in all areas. Video Services are also available with CableCARD, however, interactive features such as Video On Demand are not available.

### **Atlantic Broadband Business Internet Services**

Services subject to availability. Speeds are stated for download and/or upload only over wired connections. Wireless speeds will be substantially lower. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer

location, equipment, and access through a wireless connection, and are not guaranteed; please see Atlantic Broadband's Network Management Disclosure at [atlanticbb.com](http://atlanticbb.com) for details. Actual speeds for GigaEdge Internet Service may vary due to subscriber device limitations.

#### **Atlantic Broadband Unlimited Business Phone Service**

Service subject to availability. Unlimited Business Phone service includes unlimited local and long distance calling to anywhere in the United States, Canada and Puerto Rico plus one voicemail account. Unlimited Business Phone service in Former MetroCast Service Areas includes unlimited local and long distance calling to anywhere in the United States and Canada plus one voicemail account. Package includes one phone line. Additional lines are at an additional cost. Additional lines do not include voicemail. International calls billed at additional per-minute rate. Number portability not available in all areas or from all carriers.

#### **Atlantic Broadband Business FlexTrunk Service**

Products and services differ by market. Restrictions may apply. Please contact Atlantic Broadband for more details.

#### **Atlantic Broadband Business Metro Ethernet Service**

Products and services differ by market. Restrictions may apply. Please contact Atlantic Broadband for more details.

#### **Atlantic Broadband Business Hosted Voice**

Products and services differ by market. Restrictions may apply. Please contact Atlantic Broadband for more details.

#### **Atlantic Broadband Carrier Services**

Products and services differ by market. Restrictions may apply. Please contact Atlantic Broadband for more details.

#### **Atlantic Broadband 4G LTE Backup Service**

Service subject to availability. 4G LTE HSD Backup Service is only available to Customers using Atlantic Broadband's broadband Internet Service at the Customer's premises. Pricing as indicated on the applicable Commercial Services Order Form. Additional terms and conditions apply.

#### **Auto Pay – NY, WV, PA, MD, DE & VA Only. Not Eligible for CT, NH, ME, SC & FL.**

Auto Pay \$10 per month auto pay discount is only available when enrolled in auto pay with a credit card or bank account. Enrollment requires sign up for an Ecare account in the "My Services" section of [AtlanticBB.com](http://AtlanticBB.com) or by calling customer support. Removal of auto pay will result in a \$10 monthly rate increase. When you activate auto pay, you authorize Atlantic Broadband to charge the credit card or banking account after we establish payment verification with your financial institution. You may need to make 1-2 one-time manual payments before auto pay begins. By providing your auto pay payment information, you certify that you have the authority to authorize debits or charges to the payment identified and you authorize Atlantic Broadband to electronically debit or charge the payment method each month in the amount due for your monthly service. Your

authorization will remain in effect until you notify us that you wish to revoke this authorization and we have a reasonable opportunity to act on your notice, or this authorization may also be terminated by your card issuer or Atlantic Broadband.